



CAMEO CORPORATE SERVICES LIMITED

Investor Grievance Redressal

A. Modes and Escalation Mechanism is as under :

- Online / Electronic Mode :

Online Portal		https://wisdom.cameoindia.com
E-mail id	First Level Escalation	investor@cameoindia.com
	Second Level Escalation	complianceofficer@cameoindia.com

- Telephone :

Contact Numbers	First Level	044-4002 0701 / 044-4002 0702 044-4002 0706 / 044-4002 0741
	Escalation	044-4002 0780

- Physical Mode :

Physical Letter	First Level	Investor Service Cell Cameo Corporate Services Limited Subramanian Building No.1 Club House Road, Chennai – 600 002
	Escalation	Compliance Officer Cameo Corporate Services Limited Subramanian Building No.1 Club House Road, Chennai – 600 002

B. “WISDOM” – Web-based Investor Service DOMain is an online investor services management portal developed by Cameo Corporate Services for faster and transparent redressed of investor queries and grievance.

Investor can log into the portal <https://wisdom.cameoindia.com> and post their query / grievance.

C. Investor can dial on help numbers as above for any query or concern.

- D. For lodging the grievance, the investor can post their query in the portal <https://wisdom.cameoindia.com> , write to us at our dedicated e-mail address or through physical letter.
- E. While lodging a complaint it is necessary for investor to mention the following:
- Nature of Complaint
 - Name of Issuer Company
 - Folio number
 - Full Name of shareholder
 - E-mail address and mobile number
 - Reference to any previous correspondence made in this regard
 - Provide the relevant documents and
 - also update KYC and details, if there are any changes
- F. Upon receipt of the complaint, we after due verification shall send intimation of redressal / resolution of complaint via e-mail / physical letter as applicable within 21 calendar days from the date of receipt of complaint.